

Your dealer/ your workshop:

Dear Customer,

Congratulations on your new smart electric drive. Get ready to unplug and play.

There are several steps you will need to follow in order to process the Vehicle Homepage for your car. Enclosed you will find the necessary information to navigate you through the Vehicle Homepage.

### 1. What is the Vehicle Homepage?

- > The Vehicle Homepage offers fast and easy access to your vehicle from almost anywhere and supplies information on your car. You can use the Vehicle Homepage via smartphone, tablet, computer or desktop computer<sup>1</sup> to access information such as the status charge of the battery, battery range and other features.
- > You can access the Vehicle Homepage via: <http://vh.smart.com>

### 2. How can I use the Vehicle Homepage? How can I register?

#### > **I. Set up personal account/ access**

You have to set up a personal account at <http://vh.smart.com> to access the Vehicle Homepage. You will need a valid email address. You will also need to set up a user name and password to create your own account.

#### > **II. Register and assign vehicle**

After registering, you will have access to your personal Vehicle Homepage. Therefore you must add your vehicle on the Vehicle Homepage. After the first log in, an input screen shows up; type in your personal Vehicle Verification Code (VVC) and your Vehicle Identification Number (VIN) there.

Your personal Vehicle Verification Code (VVC) is:

Y Y Y Y Y Y Y Y Y Y

Vehicle Identification Number (VIN):

Please use your Vehicle Identification Number (VIN) from your car documents or your car itself.

#### > **III. Use Vehicle Homepage**

After registering your vehicle on the Vehicle Homepage you can access your Vehicle Homepage with your personal user name and password giving use for all functions.

### 3. Things to know in regard to your registration?

- > After receiving your Vehicle Verification Code (VVC) from your dealer it may in some circumstances take up to 1 day until you are able to use it on the Vehicle Homepage.
- > Your Vehicle Verification Code (VVC) is a one-time use only.
- > Please be aware that the Vehicle Homepage grants access to your vehicle data. Therefore please keep your Vehicle Verification Code (VVC) and your user data in a safe place. Protect your data from unauthorized access.

### 4. Things to know if I want to sell the car?

- > If you want to sell your vehicle we recommend you delete all your personal information on your Vehicle Homepage account.
- > Furthermore you should discard any documents related to an unused Vehicle Verification Code (VVC) if applicable.
- > When deleting a vehicle from your personal account, a new Vehicle Verification Code for that vehicle (VVC) is created. You should provide the new vehicle owner, so they can access the Vehicle Homepage.

### 5. Is the use of the Vehicle Homepage subject to a charge?

- > The homepage is provided to you for a limited time for up to three years starting with the delivery of the vehicle.<sup>2</sup>
- > Your Vehicle Homepage free trial will expire:  
**Month Ý, ÝÝÝÝ**
- > When your free trial expires, you have the option to extend your use of the Vehicle Homepage, subject to additional charge(s) and availability.

### 6. Who can I contact for further questions?

- > Please refer to the owner's manual or <http://vh.smart.com/info> for more information.
- > Call or visit your local dealer.

Have fun with your Vehicle Homepage!

<sup>1</sup> You will find a list of all currently supported devices and internet browsers at: <http://vh.smart.com/info>

<sup>2</sup> The offer shall be valid subject to any potential changes. Please look to the latest version of the Vehicle Homepage terms of use at all times.

#### Data protection notice:

As part of the service, data about battery status and usage is stored in the vehicle and transferred to the manufacturer with a view to safeguarding quality and further developing the vehicle and its components. In addition, data relating to charging and status is transferred to the charging point and the manufacturers in order to facilitate intelligent charging and to provide comfort functions for the customer. Part of this data can be made available to customers via the smart vehicle homepage. This data is transferred via a mobile communication module (if fitted in the vehicle) or when charging the vehicle battery via a Powerline internet connection. For further information, please see the vehicle operating manual.